



JBSA-FORT SAM HOUSTON / CAMP BULLIS SERVICES

Effective July 24, 2020

AAFES	Library
AMED & FSH Museums	Lodging
Aquatic Center	Mental Health
Career Assistance Advisor	Military & Family Readiness Center
Child Development Centers	Military Personnel (ID Cards)
Chapels	Military Prsnl (MPS,MPD, PSD)
Civilian Personnel	MWR Bowling Alley
Commissary	MWR Frame Shop
Community Center	Outdoor Recreation / Golf Course
Dental	Pharmacy / Labs
Dining Facilities	Public Affairs/Photo/Graphics
Education Center	Public Health
Family Health	Retiree Activities Office
Finance	Soldier for Life-TAP
Fitness Centers	Tax Center
Immunizations	Warrior & Family Support Center
Information, Tickets & Tours	WAPS Testing
Legal Assistance	Youth Center

CAMP BULLIS

AAFES Shoppette	MWR Outdoor Recreation
Dining Facility	Taylor Burk Clinic
Fitness Centers	Taylor Burk Pharmacy

	OPEN		CLOSED		MODIFIED OPERATIONS		ACTIVE DUTY ONLY
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JOINT BASE SAN ANTONIO PHASED REOPENING

JULY 24, 2020



JBSA- Fort Sam Houston

BAMC	<p>Patients should expect to see the following changes at all BAMC clinics:</p> <p><u>Entrance Information and Hours: Monday – Friday</u></p> <ul style="list-style-type: none"> • The Garden Entrance will be open 24/7 <ul style="list-style-type: none"> ○ Primary entrance for all staff ○ Only entrance for all personnel: 2000-0700. • The Bed Tower/Flagpole entrance will be open 0700-2000 <ul style="list-style-type: none"> ○ Entrance for patients and visitors ○ Entrance for staff riding the Garage Shuttle • The Women's Health entrance will be open 0700-2000 <ul style="list-style-type: none"> ○ Entrance for patients and visitors • Emergency Department will be open 24/7 <ul style="list-style-type: none"> ○ For emergent patients only <p><u>Entrance Information and Hours: Saturday and Sunday</u></p> <ul style="list-style-type: none"> • The Garden Entrance will be open 24/7 <ul style="list-style-type: none"> ○ For all personnel • Emergency Department will be open 24/7 <ul style="list-style-type: none"> ○ For emergent patients only • Delayed elective surgeries • Temporary suspense of in-person routine care, telehealth appointments will be available <p>Pharmacy</p> <ul style="list-style-type: none"> • <u>BAMC, Moreno Clinic, FSH Pharmacy</u> <ul style="list-style-type: none"> ○ Mandatory curb-side drop of and pick up ○ Mon – Fri 0800-1800 • <u>Commissary Pharmacy: Closed</u> • BAMC drive-thru screening is available: <ul style="list-style-type: none"> ○ Mon – Fri 0700 to 1900 ○ Sat - Sun 1000 to 1600
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The Army and Air Force Exchange Service and the Defense Commissary Agency are considers mission essential. Therefore, patrons will still be able to make purchases at the Base Exchange and Commissary.

Please be aware that JBSA is currently open for Official Business only. Only military members, civilian employees and other Department of Defense affiliated personnel (e.g., retirees, dependents, contractors) who are conducting official duties or business, or have appointments at a medical or mission support facility, will be allowed on the installation.

AAFES Food Services	<ul style="list-style-type: none"> • To-go meals only
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<p>AAFES</p>	<ul style="list-style-type: none"> • Main Exchange: Mon-Sun 0900-1900 • PXtra: Mon-Sun 0900-1730 • Food Court <ul style="list-style-type: none"> ○ Charley's: Mon - Sun: 1030-1930 ○ Anthony's Pizza: Mon-Sat: 1030-2000; Sun: 1030-1800 ○ American Eatery: Mon - Sun: 0900-1400 ○ Subway: Mon –Fri: 0700-1900; Sat –Sun: 0900-1800 ○ Baskin Robbins: Mon - Sun: 1200-1600
<p>AAFES JBSA Barber Shops</p>	<ul style="list-style-type: none"> • Main Store: Mon-Sun: 0900-1900 • Mini Mall: Mon - Fri:1100-1900; Sat:1000-1800; Sun:1000-1700 • MEDCoE: Closed • BAMC: Closed
<p>AAFES Class VI</p>	<ul style="list-style-type: none"> • M-T: 0900-2000; Fri - Sat: 0900-2100; Sun: 1000-1700
<p>AAFES Shoppettes</p>	<ul style="list-style-type: none"> • Walters Express: Mon - Sat: 0530-2300; Su: 0630-2200 • Schofield Express: Mon - Sat: 0630-1800; Su: Closed • MEDCoE Express: Closed • Mini Mall Troop Store: Mon - Sun: 0700-2100
<p>Aquatic Center</p>	<p style="text-align: center;">Effective July 25</p> <ul style="list-style-type: none"> • Open for recreation swim periods to permanent party and families only with season passes and on walk-in bases up to the established limited capacity for each swim period. • Active duty students/trainees will not be granted access during recreation swim periods <ul style="list-style-type: none"> ○ They may continue use of the aquatics center during lap swim times if schedules permit. <p style="text-align: center;">Please visit https://jbsatoday.com for more information</p>
<p>Canyon Lake Recreation Area</p>	<ul style="list-style-type: none"> • Resale store, lodging check-in, marina • DoD ID card holders only admitted to park – No guests may be sponsored <ul style="list-style-type: none"> ○ 100% ID Check • Hancock Cove and Sunnyside Cove ONLY <ul style="list-style-type: none"> ○ Sun-Thu: 0800-1800 ○ Fri-Sat: 0800-1900 <p>Please visit: https://jbsatoday.com/events/canyonlake-reopening for more information</p>
<p>Chapels</p>	<ul style="list-style-type: none"> • Active Duty and Dependents only <ul style="list-style-type: none"> ○ Maximum of 50 attendees • All services will be held at AMEDD Chapel • Catholic Mass – Sunday, 0800 and 0900 • Protestant service – Sunday, 1000 and 1100
<p>Child Development Center</p>	<ul style="list-style-type: none"> • Supporting Mission Essential/Mission Critical Personnel only • Center will continue care for all children current receiving care as required • COV-19 protective measures/increased sanitation/limited capacity/distancing • Please visit https://jbsatoday.com/ChildYouthServices for contact info and hours.
<p>Civilian Personnel Office</p>	<ul style="list-style-type: none"> • Offices are open; Virtual services and appointments encouraged. ; <ul style="list-style-type: none"> ○ APF: (210) 221-1401 (Staffing), (210) 221-2028 (EMR) ○ NAF: (210) 808-0670

Commissary	<ul style="list-style-type: none"> • 100% ID check; • ID card holders only, no visitors • Hours: <ul style="list-style-type: none"> ○ 0900 to 2000 Mon. - Fri. ○ 0800 to 1800 Sat. ○ 0900 to 1800 Sun. • No “Early Bird”
Dental	<ul style="list-style-type: none"> • Urgent Care 0730-1630 Mon.-Fri. (210) 916-9900
Dining Facilities	<ul style="list-style-type: none"> • Meal Card Holders/ESM only
Education Center	<ul style="list-style-type: none"> • Virtual services only (210) 221-0597
Fam Camp	<ul style="list-style-type: none"> • Only open to current guests
Family Health	<ul style="list-style-type: none"> • Acute care only • Phone: (210) 916-9900
Finance	<ul style="list-style-type: none"> • Virtual services only • Phone: (210) 238-4025
Fitness Centers	<p style="text-align: center;">Open to Uniformed Military Members Only</p> <ul style="list-style-type: none"> • Jimmy Brought: <ul style="list-style-type: none"> ○ Mon-Fri: 0500-2000 Sat: 0800-1600 Sun: Closed • METC: <ul style="list-style-type: none"> ○ Mon-Fri: 0530-1930 Sat/Sun: Closed • Central Post: <ul style="list-style-type: none"> ○ Mon-Fri: 0500-1900 Sat/Sun: Closed • Requirements / Limitations <ul style="list-style-type: none"> ○ Military uniform/official PT uniform must be worn when entering facility ○ 100% ID check ○ 100% health screening for all personnel prior to entering the fitness centers ○ Masks/cloth coverings must be worn when entering/exiting the facility and in all areas when six-feet social distancing cannot be maintained ○ Patrons must wipe down equipment prior and after use ○ Patrons must limit their total workout time to 60 minutes maximum ○ Limit cardio machine use to 30-minute sessions ○ NO Equipment checkout (i.e. weight belts, bands, etc.) ○ Encourage towel use to provide buffer between patron and equipment • Available services <ul style="list-style-type: none"> ○ Locker rooms and showers available with distancing ○ Outdoor exercise classes ○ Basketball court – unit PT / shoot around ONLY ○ Softball outfields – Unit PT by reservation ONLY ○ Weight rooms – Social distancing / limited capacity ○ Cardio rooms – Social Distancing / limited capacity ○ Functional fitness rooms – Social distancing / limited capacity ○ Exercise rooms – Social distancing / limited capacity <p style="text-align: center;">Visit www.JBSAToday.com for more information</p>

Honor Guard	<ul style="list-style-type: none"> • Reduced services
IG	<ul style="list-style-type: none"> • Complains via phone or email; no walk-ins • Hotline: (210) 808-0120
Immunizations	<ul style="list-style-type: none"> • Acute care only
Information Protection	<ul style="list-style-type: none"> • Virtual services only via email or phone; no walk-ins • Finger-printing paused
JBSA Bowling	<p style="text-align: center;">Closed until further notice</p> <p>Please visit https://jbsatoday.com/events/bowlingclosed for more information</p>
JBSA Golf	<ul style="list-style-type: none"> • Opening 1 May, (pro shop/course/driving range) • DoD ID card holders only • 0630-Sunset Daily • Tee times taken in advance by phone 1000-1400 today thru Friday • (210) 222-9386
Legal	<ul style="list-style-type: none"> • All legal assistance will be Active Duty only, by appointment. • To make an appointment, please call: (210) 808-0169
Mental Health	<ul style="list-style-type: none"> • Acute care only, 0730-1630 • Phone: (210) 916-9900
Military and Family Readiness Center	<ul style="list-style-type: none"> • Virtual services only • Phone: (210) 221-2705/2428/9698
Military Personnel Flight ID Cards	<ul style="list-style-type: none"> • Phone: 210-221-0415/210-221-2784 • In-person services include the following categories ONLY: <ul style="list-style-type: none"> ○ Initial issuance of CAC ○ Lost/Stolen CAC ○ Dep/Ret ID card that expired prior to 1 January 2020 • Online issuance & renewal service include the following categories ONLY: <ul style="list-style-type: none"> ○ Initial Issuance of Dep/Ret (initial issuance age increased from 10 to 14) ○ Replacement of lost/stolen Dep/Ret ID card ○ Change in "affiliation" (examples: AD to Retired/Retired to 65/100% DAV/Age 21 to 23, full time student/Age 23 with Tricare young adult) ○ An ID card technician will call/email to schedule a pickup date and time. All dependents must be present to pick up and sign the new ID card. <p>http://www.jbsa.mil/Resources/802d-Manpower-and-Personnel-Flight/ID-Cards/</p>
Outdoor Rec	<ul style="list-style-type: none"> • JBSA-Outdoor Recreation and Equipment Rental. <ul style="list-style-type: none"> ○ Opening 1 May: DoD ID card holders only ○ Mon-Fri, 0900-1600 <p style="text-align: center;">Visit www.JBSAToday.com for more information</p>
Public Affairs	<ul style="list-style-type: none"> • All official photo appointments have been cancelled • No self-help service or equipment checkout
Retiree Activities Office	<ul style="list-style-type: none"> • Virtual Services Only, Phone: (210) 221-9004
SARC	<ul style="list-style-type: none"> • In person follow up or response for critical/urgent issues

	<ul style="list-style-type: none"> • Other normal services via email and phone • Phone: 210-808-8981 or Hotline for urgent issues 210-808-7272 • Email: usaf.jbsa.502-abw.mbx.502-abw-sarc-workflow@mail.mil.
Soldier For Life-TAP	<ul style="list-style-type: none"> • Virtual Services Only, Phone (619) 995-9124
Youth Center	<ul style="list-style-type: none"> • Mission Essential/Mission Critical Personnel only • Will continue care for all children current receiving care as required • Provided School Age Care and Camps • No Open Recreation and No organized Youth Sports • COV-19 protective measures/increased sanitation/distancing • Please visit https://jbsatoday.com/ChildYouthServices for contact info and hours
JBSA- Camp Bullis	
AAFES JBSA Barber Shops	<ul style="list-style-type: none"> • Mon - Sat: 1000-1700; Sun: Closed
AAFES Shoppette	<ul style="list-style-type: none"> • Camp Bullis Express: Mon - Fri: 0700-1800; Sat -Sun: 0900-1600
Fitness Center	<p style="text-align: center;">Open to Uniformed Military Members Only</p> <ul style="list-style-type: none"> • Camp Bullis Fitness Center - Mon-Fri: 0500-1900 Sat/Sun: Closed • Requirements <ul style="list-style-type: none"> ○ Military uniform/official PT uniform must be worn when entering facility ○ 100% ID check ○ 100% health screening for all personnel prior to entering the fitness centers ○ Masks/cloth coverings must be worn when entering/exiting the facility and in all areas when six-foot social distancing cannot be maintained ○ Patrons must wipe down equipment prior and after use ○ Patrons must limit their total workout time to 60 minutes maximum ○ Limit cardio machine use to 30-minute sessions ○ NO Equipment checkout (i.e. weight belts, bands, etc.) ○ Encourage towel use to provide buffer between patron and equipment • Available services <ul style="list-style-type: none"> ○ Locker rooms: for changing and restroom use ONLY ○ Outdoor exercise classes ○ Weight rooms – Social distancing / limited capacity ○ Exercise rooms – Social distancing / limited capacity <p style="text-align: center;">Visit www.JBSAToday.com for more information</p>
Outdoor Rec	<ul style="list-style-type: none"> • JBSA-Outdoor Recreation and Equipment Rental. <ul style="list-style-type: none"> ○ DoD ID card holders only ○ Mon-Fri, 0900-1600 <p style="text-align: center;">Visit www.JBSAToday.com for more information</p>
Passports	<ul style="list-style-type: none"> • By appointment only • (210) 482-0137
Pharmacy	<ul style="list-style-type: none"> • <u>Taylor Burk Pharmacy</u> - Drive through only
Public Affairs	<ul style="list-style-type: none"> • All official photo appointments have been cancelled

	<ul style="list-style-type: none">• No self-help service or equipment checkout
WAPS	<ul style="list-style-type: none">• WAPs cycle on-going to 31 July.• Please contact dennis.j.findley.civ@mail.mil for further coordination
Youth Center	<ul style="list-style-type: none">• Mission Essential/Mission Critical Personnel only• Will continue care for all children current receiving care as required• Provided School Age Care and Camps• No Open Recreation and No organized Youth Sports• COV-19 protective measures/increased sanitation/distancing• Please visit https://jbsatoday.com/ChildYouthServices for additional information.